

GENERAL TERMS & CONDITIONS OF SERVICE

Solutions for Financials B.V., registered office and principal place of business at Melkweg 23, 1251 PP in Laren, The Netherlands; hereinafter referred to as: Supplier

Article 1 Definitions

In these General Terms & Conditions, the following terms have the following meanings, unless explicitly stated otherwise.

1. Supplier: the Supplier of the General Conditions.
2. User: the other party of the Supplier.
3. Software as a Service (SaaS service): the continuous remote availability of software provided by the Supplier to the User over the Internet or another network, without providing a physical medium with the corresponding software to the User.
4. Computer service: the automatic processing of data using software and equipment managed by the Supplier.
4. Software: the delivered software supporting the service as described in paragraph 4 of this article.
5. Agreement: the service Agreement.

Article 2 General

1. These conditions apply to every offer, quotation and agreement between the Supplier and the User to which the Supplier has declared these conditions applicable, to the extent the parties do not expressly deviate from them in writing.
2. These general terms and conditions also apply to all agreements with the Supplier, for which third parties are involved for the performance.
3. Any deviations from these general terms & conditions are only valid if expressly agreed in writing.
4. The applicability of any purchase or other conditions of the User is explicitly rejected.
5. If one or more provisions of these terms and conditions become invalid or void, the remaining provisions of these terms and conditions will remain fully applicable. The Supplier and the User will negotiate on new provisions to replace the invalid or void provisions, in which the intent of the original provisions will be observed to the greatest possible extent.

Article 3 Quotations and offers

1. All offers are non-binding, unless they set out a period for acceptance.
2. The quotations issued by the Supplier are non-binding; they are valid for 30 days, unless otherwise indicated. The Supplier is only bound by the quotations if the acceptance by the other party is confirmed in writing within thirty (30) days, unless otherwise indicated.
3. The prices in these quotations and offers are always in Euro and exclude VAT and other government levies and also any other expenses incurred under the agreement, including shipping and administration expenses, unless otherwise indicated.
4. The Supplier is not bound to the quotation if the offer contains (minor) deviations from the offer made therein. The agreement will then not be established in accordance with this deviating acceptance, unless the Supplier indicates otherwise.
5. A compound sales quotation does not obligate the Supplier to execute a part of the contract at a corresponding part of the quoted price.
6. Offers or quotations do not automatically apply to future contracts.

Article 4 Performance of the Agreement

1. The Supplier will implement the Agreement to the best of its ability and in accordance with the requirements of good workmanship. Everything on the basis of the current state of scientific knowledge.
2. The Supplier hereby grants the User the non-exclusive and non-transferable right to use the Software, subject to the conditions and limitations of the Agreement and these terms & conditions.
3. The User may only use the Software for data processing within his own company and within the companies of subsidiaries of the User within the meaning of Section 2:24a DCC, but never in such a way that this use leads or may lead to any kind of – whether or not commercial – exploitation of the Software or any part of it by the User or any third party.
4. If and insofar the proper implementation of the agreement requires, the Supplier has the right to have certain work done by third parties.



5. The User will ensure that all data indicated by the Supplier as necessary for the implementation of the Agreement, or of which the User should reasonably understand the necessity, is made available to the Supplier in a timely manner. If information necessary for the implementation of the Agreement has not been timely provided to the Supplier, the Supplier has the right to suspend the execution of the implementation and/or charge additional costs resulting from the delay according to the usual rates.
6. The User is responsible for the proper functioning of his hardware and software configuration, as well as any necessary peripherals and Internet connection necessary to access the services provided by the Supplier.
7. The Supplier is not liable for damages of any nature whatsoever, resulting from inaccurate and/ or incomplete information provided by the User, unless the Supplier knew or reasonably should have known such inaccuracy or incompleteness.
8. If it has been agreed that the contract will be performed in phases, the Supplier may suspend the execution of those parts belonging to a following phase until the User has approved the results of the preceding phase in writing.
9. If the Supplier or third parties engaged by the Supplier for the implementation of the contract perform work at the location of the User, or at a location designated by the User, the User will provide the facilities reasonably desired by these employees free of charge.
10. The User indemnifies the Supplier of any claims by third parties which have suffered loss related to the implementation of the Agreement attributable to the User.

Article 5 Online back-up

1. The Supplier will ensure adequate and secure storage of the data stored for the User.
2. The Supplier undertakes to protect the data of the User against theft, loss or unauthorised access by third parties.
3. The Supplier will make a backup of the software and data of the User once per day.

Article 6 Implementation and maintenance

1. The SaaS service is available to the User 24 hours per day, 7 days per week.
2. Execution of general maintenance work may result in the SaaS service not being available to the User.
3. The service may also be unavailable due to maintenance work carried out at the request of the User, such as the implementation of changes in the Software used by the User. The moment will be determined in consultation between the User and the Supplier, based on a duration necessary for the scope of the maintenance.
4. The Software and the SaaS service made available by the Supplier have the specifications to enable the Supplier to achieve a response time which is more than sufficient to use the Software over the Internet, provided that the infrastructure of the User meets the specifications indicated by the Supplier. The Supplier can in no way be held liable for not achieving the acceptable response times if the cause of this is located at the infrastructure of the User, Internet service providers or other third parties.

Article 7 Changes to the agreement

1. If work must be amended or supplemented to ensure proper implementation, the parties will promptly and in mutual consultation decide to amend the Agreement accordingly.
2. If the parties agree that the Agreement will be amended or supplemented, the time of completion of the implementation can be affected. The User will inform the User of this as soon as possible.
3. The User will inform the Client if the amendment of or supplement to the agreement has financial and/or qualitative consequences.
4. If a fixed fee has been agreed on, the Supplier will indicate whether and to what extent the amendment or supplement to the agreement leads to the exceeding of this fee.
5. In deviation from Article 3, the Supplier will not be entitled to charge additional fees if the amendment or supplement is the result of circumstances attributable to the Supplier.

Article 8 Copying or modifying the Software

1. The User may not make the Software available to the general public or copy or otherwise reproduce or modify it, including reproducing the code or reverse-engineering the Software, except insofar as this is necessary for the use allowed under this Agreement or for error correction in the Software.
2. In the latter case, the User undertakes to first contact the Supplier in writing with a request for disclosure of the data which the User wants to receive by the actions referred to above. With this request the User must indicate what functionality of the software that is to be developed would contain



and what source code he needs with respect to the components of the Software, to allow the Supplier to assess whether the User may receive the requested data and under which conditions. The Supplier must respond to this request in writing within a reasonable period.

3. When copying or otherwise reproducing the Software, the User may never amend or remove any indications concerning the authorship or the confidential nature of the Software, or any other reference to Supplier.

4. When copying or otherwise reproducing the Software, the User is never allowed to remove or avoid technical measures implemented by the Supplier in the Software.

Article 9 Duration of the agreement; Implementation period

1. The Agreement between the Supplier and the User will be for an indefinite period with tacit renewal, unless otherwise follows from the nature of the Agreement or the parties expressly agree otherwise in writing.

2. If a term for the completion of certain work has been established in the Agreement, this will never constitute a deadline.

3. When an implementation period is exceeded, the User must issue a written notice of default to the Supplier.

Article 10 Fee

1. Paragraphs 2, 5, 6, 7 and 8 of this Article apply to quotations and agreements in which a fixed fee is offered or agreed. If no fixed fee is agreed upon, paragraphs 3 through 8 of this Article apply.

2. The parties can agree on a fixed fee when concluding the Agreement.

3. If no fixed fee has been agreed on, the fee will be determined on the basis of hours actually worked. The fee is calculated according to the usual hourly rates of the Supplier applicable to the period in which the work is performed, unless a different hourly rate has been agreed on.

4. The fee and any cost estimates exclude VAT.

5. For contracts with a term of more than 3 months, the fees due will be charged periodically.

6. If the Supplier agrees on a fixed fee or hourly rate with the User, the Supplier will still be entitled to increase this fee or rate. If the Supplier can demonstrate that between the moment of the offer and the delivery prices have changed significantly with respect to, for example, wages, the Supplier is entitled to pass on these price increases. Moreover, the Supplier may increase the fee when during the implementation of the work it becomes clear that the originally agreed or expected amount of work has not been sufficiently assessed when concluding the agreement, and this is not attributable to the Supplier, and it cannot reasonably be expected of the Supplier to perform the agreed work for the originally agreed fee.

7. In other cases than as referred to in Article 10 paragraph 6, the User is entitled to terminate the agreement if the fee or rate is increased within three months after entering into the agreement. After this period, the User will be entitled to terminate the agreement if the increase is more than 10%. The User will not be entitled to terminate the agreement if the increase in the fee or rate follows from an authority by law.

8. The Supplier will inform the User of his intention to increase the fee or rate in writing. The Supplier will indicate the scope and the effective date of the increase.

9. If the User does not wish to accept the increase in the fee or rate indicated by the Supplier, the User is entitled to terminate the Agreement in writing within seven business days after the notice concerned, or to cancel the contract in writing by the date on which the price or rate adjustment set out in the Supplier's notice would take effect.

Article 11 Payment

1. Payment must be made within 14 days after the invoice date, in a manner to be indicated by the Supplier and in the currency of the invoice. Any objections to the amount of the invoices do not suspend the payment obligation.

2. If the User is in default with regard to payment within the period of 14 days then the User will be in default by operation of law. The User will then owe an interest of 1% per month, unless the statutory interest is higher, in which case he will owe the statutory interest. The interest on the amount due will be calculated from the moment the User is in default until the moment of full payment of the amount owed.

3. In case of liquidation, bankruptcy, attachment or suspension of payment of the User, the claims of the Supplier on the User will be immediately due and payable.

4. The Supplier is entitled to first use payments made by the User to pay for the costs, then for the interest due, and finally for the principal and accrued interest. The Supplier may, without being in

default in this respect, refuse an offer for payment if the User designates a different order for allocation of payment. The Supplier may refuse full payment of the principal if the accrued interest and collection costs are not also paid.

Article 12 Reservation of ownership

1. All objects delivered by the Supplier, including any designs, sketches, drawings, films, software, (electronic) files, etc, remain the property of the Supplier.
2. The User is not authorised to pledge or in any other way encumber goods delivered under the reservation of ownership.
3. Should any third party seize the goods delivered under reservation of ownership or desire to establish or assert any right on the goods, the User is obliged to immediately inform the Supplier thereof.
4. The User undertakes to insure the goods delivered under reservation of ownership and to keep them insured against fire, explosion, water damage and theft, and to provide the policy sheet of this insurance to the Supplier for inspection on first request.
5. The objects delivered by the Supplier which fall under reservation of ownership pursuant to paragraph 1 of this Article may only be resold as part of the normal business activities and never be used as a means for payment.
6. In case the Supplier wishes to exercise his ownership rights stated in this article, the User grants his unconditional and irrevocable permission to the Supplier or to third parties to be designated by the Supplier, to enter the premises where the property of the Supplier is located and to retrieve them.

Article 13 Collection costs

1. If the User is in default or neglects to (timely) fulfil his obligations, all reasonable costs incurred for extrajudicial collection of payments will be for the account of the User.
2. All judicial and extrajudicial costs incurred by the Supplier related to the collection of the owed and late payment will be borne by the User. The judicial costs are fixed at the actual costs for the proceedings incurred by the Supplier. As compensation for the extrajudicial costs, the User will be obliged to pay a fine of 15% of the amount due with a minimum of € 250,-.
3. If the Supplier has incurred higher costs, which were reasonably necessary, these costs are also eligible for compensation.

Article 14 Inspection and complaints

1. Complaints about the performed work must be submitted to the Supplier within 8 days after discovery, but no later than 14 days after completion of the work concerned. The complaint must contain a description of the shortcoming, which is as detailed as possible, and include a reasonable time period for remedying the shortcoming to enable the Supplier to respond adequately.
2. If a complaint is founded, the Supplier will perform the work as agreed, unless this has become demonstrably pointless for the User. The latter must be communicated by the User in writing.
3. If the performance of the agreed work is no longer possible or is no longer meaningful, the Supplier will only be liable within the limitations of Article 14.

Article 15 Termination

1. Unless expressly agreed otherwise, the Agreement will be for a definite period of time.
2. Both parties can terminate the Agreement by means of written notice at least three months prior to the expiration of the current agreement period, unless expressly agreed otherwise in writing between the Supplier and the User.
2. If the agreement is terminated prematurely by the User, the Supplier is entitled to compensation due to the resulting loss of staff to be made demonstrable, unless there are facts and circumstances underlying the termination which are attributed to the Supplier. The User will then be required to pay the invoices for the work performed up to that date. The preliminary results of the work performed up to that date will be made available to the User subject to reservation.
3. If the agreement is terminated prematurely by the Supplier, the Supplier will consult with the User for the transfer of work still to be performed to third parties, unless there are facts and circumstances underlying the termination which are attributable to the User.
4. Any extra costs incurred by the Supplier for the transfer of the work will be charged to the User.

Article 16 Suspension and termination

1. The Supplier is entitled to suspend the fulfilment of the obligations or to dissolve the Agreement if:
 - The User fails to (fully) meet the obligations under the Agreement.

- after the conclusion of the agreement, the Supplier has become aware of circumstances giving reason to fear that the User will not fulfil his obligations. If there are reasonable grounds to fear that the User will only partially or improperly fulfil his obligations, the suspension will only be allowed in so far as justified by the shortcoming.

- The User upon conclusion of the Agreement has been requested to provide collateral for the fulfilment of his obligations, and this collateral has not been proved or is insufficient.

2. The Supplier is entitled to terminate the agreement or have the agreement terminated if circumstances arise that make the performance of the agreement impossible or if according to standards of reasonableness and fairness performance can no longer be required or if there are circumstances due to which an unaltered continuation of the agreement can no longer reasonably be expected.

3. If the agreement is dissolved, the claims of the Supplier on the User will become immediately due and payable. If the Supplier suspends the fulfilment of its obligations, it will retain its rights under the law and the agreement.

4. The Supplier will always retain the right to claim damages.

Article 17 Limitations and blocking access

1. The Supplier is entitled to limit or block the access to the Software for the User if the User fails to properly or fully fulfil his contractual and non-contractual obligations. Limitations and blocking of access can occur without warning and does not affect the payment obligation of the User.

Article 18 Return of provided items

1. If the Supplier has provided the User with objects for the performance of the agreement, the User is required to fully return the provided items within 14 days in their original state and free of defects. The User will bear all costs resulting from failing to meet this obligation.

2. If, for whatever reason, after being warned, the User still remains in default with regard to the obligation referred to under 1, the Supplier will be entitled to charge the User for the resulting loss and costs, including any replacement costs.

Article 19 Liability

1. Should the Supplier be liable, then this liability is limited solely to any direct loss which is a direct and immediate consequence of the actions or omissions by the User and to what is determined in this provision.

2. Should the Supplier be liable for direct loss, then this liability is limited to the amount of the invoice related to the contract excluding VAT, and in any event limited to the declaration amount, that is the part of the assignment to which the liability relates.

3. In derogation of what is stipulated under 2 of this Article, in the event of an assignment with a term exceeding a period of three months, the liability is further limited to the part of the fee owed for the last three months.

4. Direct loss will only mean: reasonable costs incurred to establish the cause and scope of the loss, insofar as this determination relates to loss within the meaning of these terms & conditions.

5. The Supplier will never be liable for indirect loss, including consequential loss, loss of profit, lost savings and loss due to business interruptions.

6. The Supplier will in any case not be liable for:

a. loss caused after the User, by its own hand or not, has made changes in or to the Software delivered by the Supplier;

b. loss incurred from incorrect or incomplete information provided by the User;

c. loss caused by loss of data;

d. loss caused by acts or omissions of third parties engaged by the User for the performance of the Agreement;

e. loss arising from damage, loss or destruction of objects, materials or data which have been made available by or on behalf of the Supplier.

Article 20 Indemnities

1. The User indemnifies the Supplier from any claims by third parties relating to intellectual property rights on materials or data provided by the User and used in the performance of the agreement.

2. If the User provides information carriers, electronic files or software etc. to the Supplier, the User guarantees that these do not infringe on property rights or copyrights of third parties, and that the information carriers, electronic files or software are free of viruses and defects.

Article 21 Transfer of Risk

1. The risk of loss or damage to the items that are the subject of this agreement transfers to the User at the time these are legally and/or actually delivered to the User and are thus transferred to the power of client or a third party appointed by the User.

Article 22 Force majeure

1. The parties are not obliged to meet any obligation if they are hindered as a result of a circumstance not caused by negligence, and these circumstances cannot be attributed to them under law, a legal action, or generally accepted norms.
2. Force majeure in these general terms and conditions will mean, in addition to the corresponding meanings of the law and jurisprudence, as all external causes, foreseen or unforeseen, which cannot be influenced by the Supplier, and due to which the Supplier will be unable to fulfil its obligations. This includes any strikes in the company of the Supplier.
3. The Supplier also has the right to invoke force majeure if the circumstances that prevent (further) fulfilment of the agreement occur after the Supplier should have fulfilled its obligations.
4. The parties may suspend the obligations under the Agreement during the period of the force majeure. If this period lasts longer than two months, each party will be entitled to terminate the Agreement without any obligation to pay damages to the other party.
5. In the extent that the Supplier has partially met or will meet its obligations under the Agreement at the time of the occurrence of force majeure, and the performed or to be performed part has an independent value, the Supplier will be entitled to separately invoice the already performed or to be performed part. The User is obliged to pay this invoice as if it were a separate agreement.

Article 23 Privacy and processing of data

1. If the Supplier considers it of importance for the implementation of the Agreement, the User will upon request inform the Supplier in writing on the manner in which the User fulfils his obligations under legislation concerning protection of personal data.
2. The User indemnifies the Supplier against claims by persons of whom the personal data are registered or processed in the context of registration of persons by the User or for which the User is responsible under legislation, unless the User proves that the grounds of the claim are attributable solely to the Supplier.
3. The responsibility for the data that are processed with the service provided by the Supplier will rest solely with the User. The User guarantees the Supplier that the content, the use and/or the processing of the data are not illegal and do not infringe on any rights of a third party. The User indemnifies the Supplier against any claim of third parties, under whatever heading, in relation to these data or the implementation of the Agreement.
4. If the Supplier is required to provide some form of information security under the Agreement, this security will meet the specifications for security as agreed between the parties in writing. The Supplier never guarantees the continuous effectiveness of the information protection. If the Agreement does not contain an explicitly described protection, the protection will meet a level which is not unreasonable considering the state of technology, the sensitivity of the data and the costs associated with the implementation of the protection.
5. If computer, data or telecommunication facilities are used in the implementation of the Agreement or otherwise, the Supplier is entitled to assign access or identification codes to the User. The Supplier is entitled to change the assigned access or identification codes. The User will treat the access and identification codes as confidential and with care and will only disclose them to authorised members of its staff. The Supplier will never be liable for any damages or costs that are the result of use or abuse of the access or identification codes, unless the abuse was possible due to a direct action or omission of the Supplier.
6. The User will adequately protect his systems and infrastructure and always have active anti-virus software.

Article 24 Warranty

1. The Supplier does not guarantee that in the framework of the software to be provided to the User and keeping the programs available to the User, and the programs used in the framework of the computer service by Supplier are without errors and will function without interruptions. The Supplier will endeavour to repair defects in the Software within a reasonable period if and to the extent it concerns software developed by the Supplier itself and the defects concerned have been reported to the Supplier in writing with a detailed description. The Supplier may, where appropriate, suspend the recovery of the defects until a new version of the Software is commissioned. The Supplier does not



guarantee that defects in software not developed by the Supplier itself will be resolved. The Supplier is entitled to put in place temporary solutions, program bypasses or software restrictions to avoid the problem. If the Software has been developed on request of the Client, the Supplier can charge the recovery costs to the User at his usual rates.

2. The Supplier is not responsible for verifying the accuracy and completeness of the results of the services or the data generated through the use of the service. The User himself will regularly check the results of the services and the data generated with the service.

3. If and to the extent necessary or desirable, the Supplier may repeat the computer service in order to fix errors in the results of the computer service if these are a direct consequence of products, software, information carriers, procedures or operations for which the Supplier is expressly responsible under the Agreement, provided that the User informs the Supplier of these errors as soon as possible, but no later than within one week after receiving the results of the computer service, in writing and with specification. The repetition is performed free of charge if the errors in the computer service are attributable to the Supplier. If errors are not attributable to the Supplier and/or the defects are the result of errors or omissions of the User, such as providing incorrect or incomplete information and/or data, the Supplier will charge the User the costs of any repetition in accordance with its usual rates. If recovery of the defects attributable to the Supplier is not technologically or reasonably possible in the opinion of the Supplier, it will refund the amounts owed by the User for the corresponding computer service, without being further liable to the User. The User will not have any other rights because of the defects in the computer service than those assigned to him in these warranty provisions. The paragraph will expressly not apply to Application Service Provision and Software as a Service.

4. The User will, based on the information provided by the Supplier on the measures to prevent or limit the consequences of failures, errors in the services, damage to or loss of data or other incidents, identify the risks to its organisation and take additional measures if necessary. The Supplier will never be liable for the recovery of damaged or lost data.

5. The Supplier does not guarantee that the software provided to the User in the framework of the Application Service Provision and/or Service as a Service, and the software used by the Supplier in the framework of the Computer Service is adjusted in a timely manner to changes in the relevant laws and regulations.

Article 25 Confidentiality

1. Both parties undertake to keep all confidential information obtained in the context of the Agreement from each other or other sources confidential. Information is confidential if this has been indicated by the other party, or if this follows from the nature of the information.

2. The User will not transfer the Software or any data carrier on which it is stored (whether or not as part of equipment) or the right of use of the Software to any third party or grant (limited) rights thereto.

3. If the User wants to transfer the Software and/or the right of use of the Software to a third party, he must first request prior permission of the Supplier in writing and provide all information required by the Supplier. The Supplier will then assess whether the Software can be transferred to the mentioned third and whether a new right of use can be granted.

4. If, pursuant to a statutory provision or a court order, the Supplier is required to also disclose confidential information to a third party designated by law or a third designated as such by the competent court, and the Supplier cannot invoke a duty of confidentiality, the Supplier will not be liable for damages and the other party will not be entitled to terminate the agreement based on any resulting loss.

Article 26 Intellectual property and Copyrights

1. The copyright and any other intellectual property rights and similar rights of protection of information related to the Software and the documentation belong solely to the Supplier. Nothing in this Agreement serves a (partial) transfer of such rights.

2. The Supplier guarantees the User that the Software and the permitted use thereof does not infringe on any intellectual property rights or similar rights of third parties, and that it is fully authorised to grant the rights referred to in this Agreement.

3. The Supplier indemnifies the User for loss incurred by the User which is the result of such alleged infringement on rights of third parties, provided that the User immediately informs the Supplier of such alleged infringement, and, if the Supplier desires, leaves the defence against such claim completely to the Supplier and provides it all requested cooperation and information.

4. In the event of an infringement or alleged infringement as referred to in the second paragraph, or if there is a good chance that such infringement might occur, at the discretion of the Supplier, the Supplier is entitled to replace or modify the Software in such a manner that the infringement is

resolved while affecting the functional properties of the Software as little as possible. If an infringement as referred to in the second paragraph is determined by judicial decision which has become final and enforceable in the country in which the User is located, and it turns out that replacement or modification is not possible without substantial impact on the functional properties or uses of the Software, the User will be entitled to terminate this Agreement.

5. This indemnification obligation expires if the alleged infringement relates (i) to materials provided by the User to the Supplier for use, adaptation, processing or incorporation, or (ii) to changes the User has made or caused third parties to make to the Software or other materials.

6. All documents provided by the Supplier, such as reports, advice, agreements, designs, sketches, drawings, software, etc., are only intended to be used by the User and will not, without prior written permission of the Supplier, be reproduced, made public or disclosed to third parties, unless otherwise follows from the nature of the documents.

3. The Supplier reserves the right to use knowledge acquired by the implementation of the work for other purposes, provided that no confidential information is disclosed to third parties.

Article 27 Samples and models

1. If the User is provided a sample or model, it will be deemed to only have been provided as an indication, unless parties agree explicitly that the product will correspond with it.

2. In an assignment relating to immovable property, the indicated surface area or other measurements and indications will also be deemed to be indicative only, without the product having to correspond with it.

Article 28 Non-takeover of staff

1. The User will during the term of the Agreement, as well as one year following termination thereof, in no way, except after professional consultation on this matter with the Supplier, employ staff of the Supplier or companies engaged or formerly engaged by the Supplier in the implementation of this Agreement, or otherwise, directly or indirectly, engage them for work.

Article 29 Applicable law and disputes

1. Only Dutch law will govern the Agreement, with exclusion of The Vienna Convention on the International Sale of Goods of 11 April 1980.

2. All disputes arising out of or in connection with the Agreement will be submitted to the competent court of the location of the Supplier.

2. The parties will first appeal to the court if they have made every effort to settle a dispute in mutual consultation.

Article 30 Amendment and location of the terms & conditions

These terms & conditions are filed at the office of the Chamber of Commerce in Amersfoort. The Supplier reserves the right to unilaterally amend the General Terms & Conditions. The last filed version or the version applicable when the Agreement was concluded will always be applicable.